



# Whichway!

YOUR PICC UPDATE 29.01.2015 ISSUE 82



## An exciting year ahead for PICC

2015 is set to be a big year for PICC and all of our staff. As you can see, we have already refreshed our Whichway! newsletter. As usual, we will be working hard to continue to grow our services portfolio providing important human services to the community of Palm Island.

I am please to announce that our programs have again been accredited against the Queensland Government's Human Service Quality Standards, which is a fantastic achievement.

PICC will continue to work with our partners and the community to identify other programs that would help improve the lives of our residents as part of our continual drive to support and enhance the local community. As a part of these efforts, we will again implement the community sentiment survey – an initiative that provides us with valuable information about community needs and our performance in the delivery of services. Also, keep an eye out for our PICC Staff Survey – an anonymous survey and important tool for us to understand the opportunities and challenges facing our staff. The information we receive will

help us plan for our employee training and team building strategies so they are well equipped to do the best possible job for PICC and our clients - the Palm Island community.

I look forward to working with you for a successful 2015!

**Rachel Atkinson**



## Amigos with our Island neighbours

In what was a fantastic Christmas gesture, the Amigos Family Day Care Centre on Magnetic Island has donated gifts to Palm Island kids. The CFC distributed gifts through the CFC, Hub and Safe Haven bringing lots of smiles to the faces of our children.

'Amigos' is Spanish for friends – it is great to have good neighbours and we hope to reciprocate with our own gesture in the future – a big thank you to our Amigos on Magnetic Island.



# Remembering our loved ones

The annual Community and Family Day to remember our loved ones that are no longer with us was held in December.

The day includes the cleaning of graves at the local cemetery and is an opportunity for the community to get together and remember with respect the accomplishments of past generations. It is also an opportunity to lead and educate the younger generation so we can all work towards a better future for Palm Island.

The event was a great success with PICC and many others in the community donating food for the celebration feast. Thanks to Frank and Vaughn who worked tirelessly to help make the event happen. Freshly caught turtle, fish, goat, clam and crayfish were on the menu and enjoyed by all.

